PUBLIC GRIEVANCES COMMISSION GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI

I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110 Tel Nos. 011-23379900-01 Fax No.011-23370903

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 18th April, 2018

Complainant : Sh. K.P. Sharma,

Respondent : The Director,

Dte.of Education,

Govt.of NCT of Delhi,

Old Secretariat, Delhi-110054

Grievance No. : PGC/2018/Edn./03

Grievance filed on : 31/1/2018

First hearing in the PGC

Scheduled on

14/03/2018

1. Brief facts of the complaint

Sh. K.P. Sharma filed a complaint in PGC on 31/1/2018 regarding corrigendum with regard to revision of his pension case in respect of PPO No.698981300075.

2. Proceedings in the Public Grievances Commission

The PGC convened its first hearing in the case on 14.03.2018 and the latest hearing held on 18.04.2018 wherein the following were present:-

Complainant : Absent.

Respondent: Sh.S.S.Gill, Grade-I, Dte of Education.

Sh. Mohd. Aslam, ADE(South) Dte.of Education,

GNCTD.

3. Relevant facts emerging during the hearing

An ATR has been filed on behalf of Dy.Director of Education (South), GNCTD stating that "this office has already issued letter No.18 dated 2.1.2018 regarding revision of pension under 7th CPC in which correct date of birth of his spouse had been incorporated. Besides, this office has also issued letter regarding correction of name of his spouse to PAO-II vide this office No.119 dated 30.1.2018.

This Office has again requested PAO-II along with supporting documents for the purpose as provided by him for doing the needful vide this office letter dated 26.03.2018.

All the grievances / issue raised by Shri K.P. Sharma, Head Clerk (Retd.) stands resolved at this office level and no action is pending now in this office."

The complainant is not present in today's hearing to counter the reply of the Department.

4. Directions by PGC

In view of the Action Taken Report filed by the Department and due to absence of the complainant in the Commission today, the case of the complainant is closed in PGC.

(N. DILIP KUMAR) MEMBER

Copy to:

- 1. The Director, Dte. of Education, Govt.of NCT of Delhi, Old Secretariat, Delhi-110054.
- 2. The DDE (HQ)/ Nodal Officer, Dte. of Education, Govt.of NCT of Delhi, Old Secretariat, Delhi-110054.
- The Dy.Director of Education, District South, GNCT of Delhi, R.K. Puram-III, New Delhi- 110022.
- 4. Sh. K.P. Sharma.
- 5. PS to Member, PGC, GNCT of Delhi.